

WELWYN HATFIELD COUNCIL
COUNCIL MEETING – 19 NOVEMBER 2018

QUESTION BY MEMBER OF THE PUBLIC

Notice of the following question has been received:-

1. Question from Adam Robertson

“My record shows a progressing decline in help and now I'm potentially facing homelessness. I'm currently signed from work and pending treatment due to no fault of my own. Over this time I have proven I've been miss calculated in benefits after much pursuing. I have on record the very people in place to help and advice, insulting and abusing their position. During meetings with benefits officers I've been told its just a job to them and they don't have to agree with the system. I've had to clarify definitions of words that have led to misguidance and misinformation.

Does the council have a structured policy which officers follow and could this be shared with affected residents?”

2. Question from Rosie Newbigging

“As Labour's Parliamentary Candidate for Welwyn Hatfield, I have been talking to local residents and seen the shocking state of local Council/social housing in the borough. I have seen evidence of damp, mould, sub standard living conditions and health and fire safety at risk. Specifically when will the Council deliver the very urgent action plan negotiated with tenant representatives for essential upgrading at Queensway House? This includes the fitting of life saving fire sprinklers in the tower block. 18 months after the tragedy of Grenfell Tower, does the Council agree with me that it is an outrage that these sprinklers have not yet been fitted?”

3. Question from Philip Burrows

“We want to know that despite having a secure tenancy with Notting Hill/Genesis based on your Development Management Committee meeting last month are we going to be allowed to stay, because we have just been ignored by the Council and our Landlord.”